

# Highlighted Features

## When We Collect Feedback



### Feedback Forms

- ✓ Multiple Question Types
- ✓ Branded Forms
- ✓ Branded Emails
- ✓ Email Personalization
- ✓ Multiple Form Languages

### Feedback Forms

- ✓ Automatically Sent Out Feedback Forms
- ✓ Candidate Net Promoter Score (CNPS)
- ✓ Benchmark Questions
- ✓ Customizable Feedback Questions
- ✓ Add Your Own Set of Questions

### Benchmarks

- ✓ Access to Largest Global Benchmarking Database
- ✓ Compare Against Competition
- ✓ Benchmark Individual Questions
- ✓ Filter Benchmarks

### Customer Success

- ✓ Dedicated Customer Success Manager
- ✓ Live Chat and Email Support
- ✓ Support Center Access (incl. guides)
- ✓ Unlimited Access to Support Team

### **Onboarding**

- ✓ Onboarding with CSM included
- ✓ Also Included for Your Team
- ✓ Interactive Onboarding/Product Tours
- ✓ Technical Onboarding Included

### **Filtering**

- ✓ Multiple Graph Types
- ✓ Advanced Date Filtering
- ✓ Filter on Tags\*
- ✓ Advanced Filtering

### **Analytics and Reports**

- ✓ Customize Dashboard (called Boards)
- ✓ Send Reports from Boards
- ✓ Collaborate and Share Boards
- ✓ Recurring Reports (Weekly, Monthly etc.)

### **Integrations**

- ✓ Integrated with 15+ Global ATS's
- ✓ Technical Onboarding Included
- ✓ No Technical Experience Needed
- ✓ Support From Integrations Specialist

### **Compliance**

- ✓ GDPR Compliant
- ✓ Custom Cookie and Privacy Policy
- ✓ Candidate Data and Privacy
- ✓ Documentation

### **Security and Reliability**

- ✓ 99.8% Uptime
- ✓ SSL and Data Encryption
- ✓ Third-party Audits
- ✓ SLA

\*Tags is background data e.g. country, recruiter name, city, department or whatever (almost) you may like to filter

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